


# Volunteer Guidelines For the Scotiabank Toronto Waterfront Marathon



# GREETERS



# INFORMATION PACKAGE: GREETERS VOLUNTEERS

- **Sign in at the Volunteer Check-in**
- **Check-In your bag**
- **Meet with your manager**
- **Your manager will give you and go over a**  **package with the most FAQs you need to know and site maps**
- **Sign out at the Volunteer Check-in**  
**before you leave to receive your volunteer hours**



# RESPONSIBILITY

- **Greeters have a very important role at our event!**
- **You are responsible for answering participant questions about the event and helping everyone navigate around our Event Site!**
- **You are basically information booths on foot!!**



# CLOTHING CODE

- **Comfortable clothes**
- **Running shoes**
- **Wear your volunteer shirt**
- **Check the current weather before you leave if you are a Race Day Greeter**



# CODE OF CONDUCT

- **Be nice, considerate, understanding and polite with participants and fellow volunteers**
- **Keep calm in a stressful situation**
- **Report to your manager if you encounter a problem**



**THANK YOU FOR  
VOLUNTEERING!**

Canada Running Series