

Volunteer Guidelines For the Scotiabank Toronto Waterfront Marathon



MARSHALS



INFORMATION PACKAGE: MARSHALS VOLUNTEERS

- Check- in at the Volunteer Check-In tent where you were assigned to meet at and pick up your gear
- Or go directly to your marshalling location and wait for your manager to come by and drop off your gear (you will be notified when signing up of the check-in or marshalling location)
- Meet with your manager
- Sign out at the Volunteer Check-in before you leave and hand back your marshal vest or give it to your manager after they dismiss you to receive your volunteer hours



RESPONSIBILITY

- Ensure the safety of runners
- Direct runners along the route
- Cheer and encourage runners as they pass by
- Tell any non-authorized drivers that roads are closed (by authority of the City & police) refer to your notice in your food pack to give instructions on what roads are open, what time the road will re-open, etc.
- Minimize interference with the race from traffic and pedestrians



CLOTHING CODE

- **Comfortable clothes**
- **Running shoes**
- **Wear your volunteer shirt and marshal vest**
- **Check the current temperature before leaving your house**



CODE OF CONDUCT

- **Be nice, considerate, understanding and polite with participants and fellow volunteers**
- **Keep calm in a stressful situation**
- **Report to your manager if you encounter a problem**



**THANK YOU FOR
VOLUNTEERING!**

Canada Running Series